

Florida Department of Agriculture and Consumer Services Division of Consumer Services

FLORIDA DO NOT CALL COMPLAINT FORM

Section 501.059, Florida Statutes Rule 5J-5.002, Florida Administrative Code Please Send Complaint Form to:

FDACS

Division of Consumer Services Mediation and Enforcement 2005 Apalachee Parkway Tallahassee, FL 32399-6500

<u>www.FloridaConsumerHelp.com</u> 1-800-HELP-FLA (435-7352) (850) 410-3800

| Report Unsolicited Communications |
|---|
| Provide your phone number that received the call: () |
| Date of Call: / / / Time of Call: : □ AM □ PM |
| Did you receive a □ Phone Call or □ Text Message? |
| How did the call begin? ☐ Live Person ☐ Recorded (Robocall) ☐ Voicemail Transmission ☐ Abandoned/Dead Air |
| What is the phone number that called/text? () - or □ None |
| Was this number obtained from Caller ID? |
| Did you call the number displayed on your Caller ID? |
| • If yes, did you speak with a representative of the business that called you? \Box Yes \Box No |
| Was a callback number provided? ☐ Yes ☐ No |
| • If yes, provide the number: () |
| Was a product or service offered? |
| If yes, what type of product or service? |
| Was a company name provided? ☐ Yes ☐ No |
| If yes, what is the name of the company? |
| Did the caller immediately identify him/herself and the company they represent? \[\sum_{\text{Yes}} \text{No} \] |
| What is the name provided? |
| Have you done business with this company in the past? \square Yes \square No |
| • If yes, did you provide express written consent to be contacted by recorded message? Yes No |
| Provide additional relevant details captured or provided during call: |
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| How may we reach you? |
| Full Name: |
| Address: |
| City: State: Zip Code: |
| Telephone Number: () |
| STATEMENT: |
| acknowledge that the information I provide with my complaint may be a matter of public record, if not considered exempt, is truthful and accurate |
| to the best of my ability. |
| Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty |
| shall be guilty of a misdemeanor of the second degree, punishable as provided in Section 775.082, 775.083, or 837.06, F.S. |
| Signature: Date: |